



HAYES SCHOOL

West Common Road, Hayes, Kent, BR2 7DB

Executive Headteacher: Mr S J Whittle M.A. (Cantab), NPQH

Head of School: Miss C A Thompson BEd (Hons), M.A. NPQH

T: 020 8462 2767

E: postmaster@hayes.bromley.sch.uk

www.hayes.bromley.sch.uk

  @HayesSecondary

Our ref: JTB/aln/off/Yr7/LockersTimetablesSatchelOne

11th September 2024

Dear Parents/Carers

Re: Lockers, Timetables and Satchel One

I hope this letter finds you well. As we approach the end of the second week, I wanted to take a moment to express my hope that your child has had a smooth and successful start to their journey here at Hayes. Transitioning to a new school can be both exciting and challenging, and we are committed to ensuring that every Year 7 student feels supported as they settle into life at secondary school.

We understand that some students have encountered challenges with lockers and timetables. Please be assured that we are aware of these concerns and are actively working to resolve any issues. We hope that these issues will be fixed by Friday this week and appreciate your patience and cooperation as we address these matters. As a school we are awaiting the arrival of our student learner handbooks (planners) and will issue these to students as soon as they arrive.

Students will be starting to receive their Satchel One login details in their IT lessons which will be a 5 digit number followed by the school email address '@hayes.bromley.sch.uk'. Our IT teachers will be showing students in their lessons how to access their emails and the Satchel One website. Whilst Satchel One is also available as an app, we have been informed that it may not always work on an Android phone. To access the parent portal of Satchel One a student account must be made first and the parent pin can be found by following the instructions in the link below:

<https://help.satchelone.com/en/articles/2912165-logging-in-as-a-parent>

Thank you again for your continued support. If you have any further questions or concerns, please don't hesitate to get in touch with myself and your child's form tutors.

Yours sincerely

Mr J Brett
Year 7 Achievement Co-ordinator
jtb@hayes.bromley.sch.uk



A company limited by guarantee registered in England & Wales with number 07697400

Registered office: Hawksbrook Lane, South Eden Park Road, Beckenham. BR3 3BE

